Experience.
Commitment.
Partnership.
Innovation.
Agility.
Results.

Corporate Capabilities Overview

January 2013
About Us

Integrated Systems, Inc. (ISI) is a rapidly growing leading provider of a broad spectrum of innovative technology and management services that help organizations translate their strategic business goals into IT initiatives that deliver enduring results. Our team of subject matter experts, project managers and consulting professionals blend extensive industry and technology experience with the best practices and tools that deliver superior solutions to our clients.

For over 13 years, our proven formula for success has consistently exceeded the challenges for some of the most prominent, demanding and complex business environments in the world. Our unique combination of experience, disciplined management, exceptional talent, innovation and collaborative relationship development enables ISI to provide the personalized service of a small business that can deliver the world-class results of a big business.

- Established in February 2000
- Small, disadvantaged, minority, woman-owned business
- CMMI Level II Certified
- Small Business Administration Certified
- Graduated 8(a) in October 2011
- Top Secret Facility Clearance
Our commitment and reputation for delivering value and results has made us one of the fastest growing small businesses. Because of our integrity and dedication to our client’s successes, we have been honored to be continually selected as a trusted delivery partner for many prominent organizations.

Our exceptional talent and innovative solutions has enabled us to deliver results beyond client expectations and industry norms.

The value for our clients is that no matter what the challenge or complexity is, we deliver the business case benefits on time and budget.
Contract Vehicles

**GSA Schedule 70** (Contract # GS-35F-0604N)
- GSA’s indefinite delivery indefinite quantity (IDIQ) multiple award schedule, providing direct access to IT products and services from certified industry partners

**IRS TIPSS-4 - Information Technology Services (ITS)**
- IRS multiple award IDIQ contract for specific IT services with requirements defined at the task order level

**IRS TIPSS-4 - Cybersecurity** (TIRNO-11-D-00078)
- IRS vehicle to procure MBOSS type support which includes functional areas that will require high-level project management skills and tools for managing, tracking, reporting, and transitioning large-scale systems

**8(a) STARS II** (Contract # GS-06F-0671Z)
- Small business set-aside Government Wide Acquisition Contract (GWAC) which provides easy access to customized IT solutions from a large, diverse pool of 8(a) industry partners

**FAA eFAST** (Contract # DTFAWA10A-00067)
- The FAA’s multi-year Master Ordering Agreement (MOA) offering broad technical scope, many contract and award types, and a wide array of labor categories with fixed ceiling rates
Contract Vehicles (2)

**Navy Seaport-e**  (Contract # N00178-05-D-4384)

The Navy's electronic platform for acquiring support services in 22 functional areas including engineering, financial management, and program management

**U.S. Army ITES-2**

ITES-2 is a contract vehicle for a wide range of IT services that support the U.S. Army’s enterprise infrastructure

**CIO-SP3**

A new Government-Wide Acquisition Contract (GWAC) from the National Institutes of Health Information Technology Acquisition and Assessment Center (NITAAC) within the Department of Health and Human Services (HHS) that can be used by any federal civilian or Department of Defense agency to fulfill a broad range of mission critical IT requirements

**SEC Oracle Blanket Purchase Agreement (BPA) Work Categories 1/3/4**  (Contract # SECHQ1-12-A-010)

The SEC Oracle BPA for Work Categories 1, 3 and 4 enables the acquisition of Oracle related support including: Design and Development, Infrastructure and Business Consulting Services

**SEC Blanket Purchase Agreement (BPA) Work Categories 2/4**  (Contract # SECHQ1-09-F-0255)

The SEC BPA for Work Categories 2 and 4 enables the acquisition of IT related support including: (2) Data Analytics and (4) Independent Build and System Development

**Navy SPAWAR IDIQ**

SPAWAR’s indefinite delivery indefinite quantity (IDIQ) multiple award schedule, providing direct access to IT products and services from certified industry partners
Services We Provide

- Program / Project Management
- Cybersecurity / Information Assurance
- Business / IT Strategy Alignment
- Enterprise Architecture Services
- Testing, Simulation and Evaluation
- IT Infrastructure Library (ITIL)
- Independent Validation and Verification (IV&V)
- Systems Engineering, Design and Development
- Business Continuity / Disaster Recovery
Program / Project Management and governance is a complex undertaking which requires experience, a disciplined approach and a proven methodology from the beginning.

Our proven track record of managing many complex engagements demonstrates our competency as well as our attention to detail in managing the most critical elements of resources, schedules, budget and scope.

Throughout the entire life cycle of an engagement (initiation, planning, executing, monitoring, controlling and completion), ISI provides our clients with the communication and assurance that the program / project will deliver optimum results on time and on budget.

**Management Services**
- Program / Project / Portfolio
- Requirements
- Risk
- Configuration
- Release
- Change / Transition
- Acquisition
- Vendor

**Governance Services**
- Capital Planning and Investment Control (CPIC)
- System Development Life Cycle (SDLC)
- Capability Maturity Model Integration (CMMI)
- IT Infrastructure Library (ITIL)
- Performance Measurements / Dashboards
- Compliance
- Quality Assurance
- Communications / Documentation / Training
Services We Provide

Cybersecurity / Information Assurance

Cybersecurity is a top priority for every organization today representing one of the most dynamic and challenging areas to both understand and implement.

Ensuring Cybersecurity requires tightly integrated disciplines across all of the aspects of an information system and its supporting infrastructure. The strategy must assess the risks from all perspectives including people, processes and technology and must ensure the integrity, confidentiality and availability of all systems, services and data.

Our diverse experience in managing many complex security engagements demonstrates our ability to both tactically and strategically support information assurance programs that help our clients understand and mitigate risks as well as ensure regulatory compliance.

- Security Strategy – Engineering Architecture and Design
- System Assessment and Authorization (SA&A)
- Regulatory Compliance and Reporting
- Security Control Testing, Exercise and Evaluation
- Contingency Planning / Disaster Recovery
- Risk Assessment / Vulnerability Management
- Penetration Testing
- Training, Communications, Outreach and Awareness
- Continuous Monitoring
- Business Impact Analysis
- Cyber Tool Strategy, Evaluation and Integration
- Policy, Procedures and Documentation Development
- Performance Measurements
- Critical Infrastructure Protection (CIP)
- Audit Preparation and Support
- Independent Verification & Validation (IV&V)
Services We Provide

*Business / IT Strategy Alignment*

Now more than ever, the seamless alignment of technology strategy with business objectives is imperative for the business case benefits of a technology investment to be realized. Thus, implementing IT to achieve its full potential for business value includes not only a technical component, but also an organizational change management component including people, processes and of course technology.

ISI has extensive experience in helping organizations understand these dynamics. Our approach includes: holistic analyses of organizations including business-IT alignment; assessments of technology, operations, governance and processes; and creating end-state definitions, cost-benefit analyses and strategic roadmaps.

- Enterprise Architecture Development
- Business Process Engineering and Mapping
- Concept of Operations (ConOps) Development
- Visioning and Strategic Planning
- Information Systems and Data Strategy
- Business / Organizational Analysis
- Requirements Development and Management
- Business Case Development
- Modeling and Simulation
- IT Infrastructure Library (ITIL) Implementation
- Strategic / Modernization / Investment Roadmaps
- Legacy Systems Migration
- Cloud Services (Platform, Infrastructure and Software)
- Mobile Device Strategies
Services We Provide

Enterprise Architecture Services

In today’s world of rapidly evolving technology platforms and standards, it has become increasingly challenging for businesses to align and integrate IT architectures in a way that makes them adaptable, predictable and easier to maintain while providing the foundation for organizations to integrate new and existing IT capabilities. Getting the system architecture right is the key to the success of any IT initiative.

ISI’s Architecture Services includes architecture assessments, design, reviews, strategic planning and support for tactical delivery. By helping organizations design and implement IT systems in complex development and configuration environments, ISI enables organizations to maximize the business benefits of IT investments.

Enterprise Architectures
- Business
- Technical
- Infrastructure
- Network
- Data
- Web
- Cloud
- Mobile

Data Architectures
- Business Analytics
- Data Centric Designs
- Data Warehousing
- Data Mining and Reporting
- Performance Management

Service Orientated Architectures (SOA)
- Enterprise Service Business
- Enterprise Content Management
- Business Process Management
With the complex integration and multi-platform characteristics of today’s IT environments, the need for comprehensive testing must be an essential component of every development project. It provides stakeholders with a thorough assessment and assurance of the quality and readiness of the product or service under development.

ISI’s testing services provides a full suite of testing strategy, execution, management and quality improvement practices. Combined with disciplined methodologies applied throughout the development life cycle, our services ensure an efficient and comprehensive approach to testing, quality assurance and risk management that provides stakeholders with an unbiased assessment of operational readiness.

**Full Life Cycle Testing**
- Functional
- Regression
- System
- Unit
- Integration
- Performance
- User Acceptance

**Testing Processes and Methodologies**
- Test Driven Development
- Testing Within Agile/Traditional Lifecycles
- Testing Frameworks (Automation, Manual, Hybrid)
- Performance Standards Evaluation / Development
- Testing Templates and Documentation
- Testing Environmental Support
- Tool Strategy, Integration and Implementation
Independent Verification and Validation (IV&V) provides assurance of project success in an enterprise. This is accomplished first, by communicating and educating the project management team on industry best practices for specific undertakings, and secondly, by providing an escalation path for issues and inhibitors of project success.

ISI’s primary objective of an IV&V engagement is to provide a factual and unbiased assessment of the products, services and processes throughout a project’s life cycle. In addition, ISI seeks to facilitate the early detection and correction of errors, create management insight into risks and provide expert guidance that can ensure that the project performance, schedule, deliverables and budget requirements are within established requirements.

**Program Level Assessments / Reviews**
- Functional Project Document Review
- Project Plan, Charter, Scope
- Business Case Justification
- Requirements Analysis and Tracing
- Criticality Analysis
- Milestone Reviews
- Software Design / Code Analysis
- Test Planning, Execution and Reporting
- Test Witnessing
- Training Evaluation
- Defect Investigation
- Selection and Acceptance Criteria
- Communications Plan
- Risk Management Strategy
- Regulatory Compliance
- Stakeholder Interviews

**Technical Assessments**
- Physical Configuration Audit (PCA)
- Functional Configuration Audit (FCA)
Services We Provide

*IT Infrastructure Library (ITIL)*

ITIL is the most widely adopted guidance for IT service management worldwide. ITIL was created by experts who incorporated the learning experiences and practices of leading organizations, ‘best-in-class’ practitioners and IT service providers from around the world.

At ISI, we help our clients understand the purpose of the ITIL framework, define their Service Management offerings and develop their approach to leveraging ITIL to optimize their IT services. Our experience, when discussing the ITIL approach to Service Management, has been helping our clients understand that ITIL is not a product or solution, but a framework that provides guidance and best practices for how IT organizations should operate.

- Readiness Assessments
- Gap Analysis and Roadmap Development
- Implementation Planning and Execution
- Program Management Support
- Service Catalog Design, Review and Updates
- Documentation Development
- Measurement and Metrics
- Communications, Education and Awareness
- Maturity Evaluations
- Training
Services We Provide

*System Design, Engineering and Development*

Developing IT systems is an increasing challenge in today’s ever-changing IT world. Requirements are complex, technologies are ever-evolving, budgets are tight and timelines are compressed. To meet these challenges requires real-world experience based on a highly disciplined approach to ensure that the objectives of any systems development project will progress and succeed through all phases of its life cycle.

ISI’s proven combination of broad architectural and domain knowledge, IT development expertise and hands-on familiarity with best practices, tools, methodologies and governance frameworks, facilitates systems delivery and provides our clients with the assurance that standards of excellence and quality practices have been adhered to during the development life cycle.

- Full System Development Life Cycle (SDLC) Support
- SDLC Methodologies (Agile, Iterative, Waterfall)
- System Analysis, Planning, Design and Implementation
- Requirements Gathering / Development / Traceability
- Prototyping, Modeling and Simulation
- Design Patterns (Application and Infrastructure)
- Tool Strategy - Integration and Implementation
- Infrastructure Topology
- Operational Analysis and Monitoring
- Performance Measurement
- Legacy Systems Analysis and Migration
- Web Services
- Cloud Computing Migration
- Mobile Computing Environments
Services We Provide

*Business Continuity / Disaster Recovery*

The purpose of Business Continuity planning is to identify the potential impacts that threaten an organization and provide a framework for building resiliency and an effective response strategy that safeguards the organization from potential impacts of a business interruption. Disaster Recovery is the technical aspect of Business Continuity referring to the resources and activities required to restore IT systems, services and data after a disaster event.

Our diverse experience in managing continuity engagements includes both strategic and tactic support for mission assurance programs that help our clients understand and mitigate risks, write and test plans, build capabilities, as well as ensure regulatory compliance with continuity directives.

**Business Continuity**
- Plan Assessment / Development
- Business Impact Analysis
- Continuity of Operations Planning (COOP)
- Training, Communications, Outreach and Awareness
- Regulatory Compliance and Reporting
- Policy, Procedures and Documentation Development
- Performance Measurements
- Audit Preparation and Support

**Disaster Recovery**
- Plan Assessment / Development
- IS Contingency Plan (ISCP) Development
- Critical Infrastructure Protection (CIP)
- Technical Infrastructure Readiness Assessments
- Recovery Time/Point (RTO/RPO) Analyses
- Risk Assessment and Prioritization Strategy
- Risk Mitigation Investment Analysis and Roadmap
- Plan Testing and Evaluation
Industry Certifications

Corporate

ISI has been certified at a corporate level by the Carnegie Mellon Software Engineering Institute (SEI) as a Capability Maturity Model Integration (CMMI) Level 2 rated company. This certification establishes and confirms ISI’s commitment to consistently deliver high quality results using industry best practices and methodologies that are efficient, repeatable and sustainable.

ISI is currently applying to be a Third Party Assessor Organization (3PAO) for the Federal Risk and Authorization Management Program (FedRAMP) which is a government-wide program that provides a standardized approach to security assessment, authorization and continuous monitoring for cloud products and services. Estimated completion for this certification application is January 2013.

Staff

Many individual ISI staff members maintain industry leading technical and professional certifications including these:
Technologies

ISI and its partner organizations have extensive experience in the deployment, management and the utilization of many of the industry’s leading and state-of-the-art technologies, tools, and platforms including but not limited to those depicted here. ISI maintains a constant research program to not only understand the emerging trends in technologies, but to also identify the capabilities that will benefit our clients.
Standards and Frameworks

ISI and its partner organizations have extensive experience in the planning, implementation, management and compliance assessments for the leading standards, frameworks and best practices for IT management, security and operational efficiency. This diverse experience allows ISI to educate our clients on how to fully maximize and leverage the benefits of these standards.
Why ISI?

Diverse Experience and Know-How You Need
Our mature and certified processes combined with our business domain and technical expertise enable us to solve our clients most complex problems, helping reduce risk, introduce innovation and meet objectives. Our track record of success for over 12 years within the Federal government has provided us with the experience and intelligence on how to deliver quality results in complex and diverse environments.

Dependable Solutions and Trusted Relationships For The Long-Term
We take a long-term view and ensure that any solution we put in place today will efficiently meet our clients needs now and into the future. As our client’s needs grow, we strive to grow with them and be a long-term trusted partner that can provide the scale and agility they need in order to adapt to the future.

Constant Collaboration and Partnership
We believe that the best solutions come from collaborative relationships with our clients. We work closely with our clients to understand their goals so we can design best-in-class solutions and devise the most efficient plan for executing their program. Because we work in an open and transparent way, our clients are always in control and aware of our schedules, costs, challenges and accomplishments.

Maximum Return On Investment
Our uncompromising devotion to certified, rigorous, world-class processes and attention to detail ensures that our solutions will maximize our client’s investment and be delivered with the highest quality at the lowest cost.

Customized Service and Solutions That Deliver a Dedicated Approach
Each client engagement is unique and therefore requires a focused customized approach. We take the time to understand the dynamics associated with each engagement thus enabling us to ensure that the right resources are dedicated from the start so that the desired results are achieved at the end. We leverage our unique position as a small business so we can provide the most responsive, innovative and agile solution to our clients.
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